



Veterinary Surgical Referral Practice, PA

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Client Information

Our Facility: Our 7,800 sq. ft. facility in west Cary was completed in 1998. The Veterinary Referral Center currently houses four specialty practices including, *Veterinary Surgical Referral Practice*, *The Veterinary Behavior Clinic* (Dr. Barbara S. Sherman, DVM, PhD, DACVB) and *Animal Dermatology and Allergy Clinic* (Dr. Barbara Atlee, DVM, MS, ACVD). The *Animal Emergency Clinic of Cary* also occupies the building, serving the specialty practices' critical care and after-hours needs. The efficient design of our two operating suites, state-of-the-art diagnostic and surgical equipment, spacious treatment areas and deluxe kennel accommodations allow us to minimize client waiting time for appointments. Our board-certified surgeons, certified veterinary technicians and experienced support staff assure the very best care for your pet. As an added reassurance, each pet is carefully monitored with **24-hour care** by our staff as well as the Animal Emergency Clinic of Cary.

Our Specialists:

Dr. C. W. ("Bill") Betts has been a diplomat of the American College of Veterinary Surgeons since 1975. During his distinguished academic and clinical service career, he has received numerous awards while on faculty at the University of Georgia, Michigan State University and, from 1983 until 1994, at North Carolina State University. He began his private surgical referral practice in the Raleigh area in 1994. Dr. Betts now focuses his skills on orthopedics and neurosurgery.

Dr. Jack Gallagher graduated from Cornell University and went on to North Carolina State Veterinary College, graduating in 1990. He spent 13 months as an intern at the Angell Memorial Animal Hospital in Boston, MA. He moved to New Jersey as a staff surgeon at the Oradell Animal Hospital. Jack became an ACVS diplomat in 1995. He enjoys a variety soft tissue, neurologic, and orthopedic cases. Jack considers himself a practical surgeon who recommends what is best for each individual patient and their family. You are certain to enjoy his comprehensive training and compassionate demeanor.

Dr. Kevin Clarke earned his DVM degree from Auburn University in 1988 and completed a small animal internship program at the University of Minnesota in 1989. After his surgical residency program at Purdue University, Dr. Clarke became an ACVS diplomate in 1995. His skills as an orthopedic, soft tissue and neurosurgical specialist are framed by a calm welcoming manner that our patients, clients and referring veterinarians enjoy. He was in clinical private practice in Memphis, Tennessee before coming to VSRP in 2007.

Dr. Bud Keller earned his DVM degree from the Virginia-Maryland Regional College of Veterinary Medicine in Blacksburg, Virginia in 1985 and began a 14-month internship at Angell Memorial Animal Hospital in Boston, Massachusetts. From 1987 to 1990 he studied surgery at the University of Georgia, College of Veterinary Medicine. In 1994, Dr. Keller earned his American College of Veterinary Surgeons (ACVS) certification. We welcomed Dr. Keller to the VSRP surgical team in 2008. He enjoys all areas of surgery practice, but is particularly interested in joint disorders, trauma orthopedics and reconstructive techniques.

Our Services: Referrals to our practice are by appointment only for *orthopedic, soft tissue and neurology cases*. A board-certified veterinary radiologist is available for on-site consultations and diagnostics. The patient's discharge instructions, lab test results and other pertinent information are faxed or mailed to the referring veterinarian the same day the patient is discharged from the hospital. A follow-up call may also be made by the specialist to the referring veterinarian. We believe that careful and timely coordination of treatment and/or postoperative follow-up care with the regular veterinarian, the client and the specialist is critical to ensuring the best possible outcome for each pet.

Financial Policy: Before an animal is hospitalized, a written estimate of the anticipated cost of treatment, along with a consent form for anesthesia/sedation, if applicable, is prepared and thoroughly explained to the client. * A deposit equal to one-half of the total estimate provided is required at the time of admission for surgery or other treatment. Payment in full of any balance due is required prior to the discharge of any pet. No extension of credit is available. (Please note: We will process CARECREDIT© health care credit card applications to assist those clients who are interested in this 90-day/no interest financial payment plan. Approval is at the sole discretion of CARECREDIT©.)

Payment Methods: We accept **Master Card, VISA, Discover** and **CARECREDIT©** (pre-approved 90 day same as cash) credit cards, cash and bank-certified checks. Personal checks are accepted only from banks located within Wake, Orange, Durham, Chatham, Harnett and Johnston counties -- NO EXCEPTIONS WILL BE MADE.

Business Hours: 8:00 a.m. until 5:30 p.m., Monday through Friday. Auto messaging during times when all lines are busy assures that no calls are missed, and we make every effort to provide a prompt response. Admissions or discharges at a time when the business office is closed requires prior approval, advanced payment arrangements and scheduling.

Travel Time: Due to traffic congestion, please allow 1 hour extra travel time for appointments prior to 9:00 a.m. and after 4:00 p.m.